



VOLUNTEER OPPORTUNITY	Solutions Center Guide
PREFERRED VOLUNTEER START DATE	N/A
EXPECETED VOLUNTEER END DATE	A minimum 3-month commitment required after onboarding
SCHEDULE	Volunteer shifts can happen between 8 AM – 6 PM every day Minimum of 4 hours per volunteer shift <i>Commitment of 3 volunteer shifts per month required</i>
LOCATION	Behavioral Health Solutions Center
VOLUNTEER SUPERVISOR	<i>Behavioral Health Solutions Program Manager</i>

PURPOSE

The Behavioral Health Solutions Center is a 24/7/365 first responder drop-off location for individuals in the community experiencing a behavioral health crisis. This site acts as a drop-off center for first responders, as a crisis stabilization clinic and as a transitional shelter program. The Behavioral Health Solutions Center team includes: Licensed Clinicians, Peer Support Specialists, Residential Counselors, Nurses, Primary Care Nurse Practitioners, Psychiatric Nurses Practitioners and a Food Service Provider.

Volunteers will support persons in services at this site by acting as a guide for the building, someone who can escort them in and out of the building and someone who might enjoy a cup of coffee with them. This opportunity is special as it allows volunteers to support one of our newest sites and one of our critical programs supporting those in crisis. Volunteers will have a direct impact on the experience persons in services will have at this site.

For more information about the Behavioral Health Solutions Center visit our [Behavioral Health Solutions Center Webpage](#).

KEY RESPONSIBILITIES

- Escort persons in services in and out of building
- Support persons in services with directions and elevator use
- Greet new people
- Speak with persons in services

QUALIFICATIONS

- Preference for someone who can stand and walk for longer periods of time
- Preference for someone with past mental health experience
- Approachable and personable
- Comfortable in crisis situations

ONBOARDING REQUIREMENTS

If you are a good fit for the volunteer opportunity we will begin our volunteer onboarding process with you which will require the following:

- Background Check
- Fingerprinting (applicable to select locations)
- Proof of Vaccination (Influenza Vaccination is required during Flu Season)
- Volunteer Orientation
- De-escalation Nonviolent Intervention Training

COVID-19 GUIDELINES

Our organization puts the health and safety of the people we serve, our staff and our volunteers above all else. Volunteers upon onboarding will be asked to review and agree to current organizational COVID-19 safety guidelines.

To apply for this opportunity please complete an [individual volunteer application](#)

Volunteer Applications for this opportunity are reviewed on a biweekly basis